

System Resilience Bolton Health Economy

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Winter Planning

- Its no longer just about Winter
- New guidance from NHS England – all year resilience
- Resilience means;
 - All patients seen and treated within 18 weeks
 - All patients seen and treated in A&E within 4 hours

Bolton Health Economy

- More than just these targets
- Approach is to 'meet' the two targets but also provide good quality care and trial schemes to make longer lasting improvements
- Bringing forward services as part of 'Better Care Fund/Integration'

Our Approach

- Guidance to Providers of what we 'need'
- Health watch member on our SR Group
- Health watch member part of the decision making process
- Process undertaken against criteria to decide schemes

Schemes

- Planned Care (18 weeks) - separate fund to ensure people are seen within this time frame
- Unplanned Care
 - Budget NHS England £1.8 million
 - Invested circa £1.9 million
- 21 Schemes

Unplanned Care Schemes

Out of Hospital

- Two key voluntary sector schemes to support the vulnerable & elderly to stay at home, reduce isolation
- Increased Out of Hours Services over winter
- Alternative to Transfer Scheme - increase GP provision to support ambulance and manage people at home or receive prompt GP input (15 people not taken to A&E in the first week)
- Increased community services – Home IV Therapy, Referral & Assessment Team, Community Based Paramedic
- Care Homes Project – intensified care and care planning
- Mental Health – Sanctuary, a place people can go when experiencing anxiety, depression, or at crisis

Unplanned Care Schemes

Support from Hospital to Home

- Increase in Intermediate Beds
- Many of the services mentioned previously also support to 'step down' the person, home or an alternative place
- Resource to support additional discharge coordinator to step people down to intermediate care nursing/care homes or home with community based support services

SELF HELP/ADVICE

COMMUNICATIONS CAMPAIGN



Tackling the issues that affect the health of the town

Questions?

Thank You



Tackling the issues that affect the health of the town